Collaboration in Action

The Victorian Statewide Paediatric HealthPathways Project

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The Victorian Statewide Paediatric HealthPathways Project

Setting the scene…

- Unwarranted variation in care
- Increasing paediatric presentations to ED (0-4 year old)
- Increase in proportion of ‘low urgency’ category 4 & 5
- WHY?
Project aims and objectives

• Supporting GPs to manage children in primary care (clinical and referral sections)
• Reducing emergency department presentations for ‘low urgency’ conditions
• Improving confidence (GPs, in GPs, parental)
• Improving quality of referrals, and reducing wait lists.
HOW?

- Transform CPGs into a GP appropriate tool
- Conditions of low complexity, high volume
- Pathways published on each site
- **29 pathway** in total (including referral pages)
- Collaborative implementation

Extensive consultation and review
Stakeholders

The Royal Children's Hospital Melbourne

Safer Care Victoria

VICTORIA State Government

PHN VICTORIAN ALLIANCE
An Australian Government Initiative

Statewide paediatric HealthPathways Project

STREAMLINERS

Statewide Paediatric HealthPathways
Victorian Primary Health Networks
Pathway Development Process

Referral service data collection

Key differences

Pathway drafting process
Regional Reference Groups (RRGs)
Review process
Final Review
Publication ‘Go Live’
Live Pathways (13)

- Gastrointestinal conditions
- Respiratory conditions

Upcoming Pathways (16)

- Allergy
- ENT
- Neurology
- Unwell Child

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Collaboration benefits

- Increased dialogue & engagement
- Identification of gaps/facilitators
- Improved efficiency
- Endorsement & ownership
Collaboration

Program management

• Communication
• Planning and support
• Recognition of unique differences in the state
• Team ‘good-will’
• Lessons learned and flexibility
Challenges + Key Learnings

- Resources/capacity
- Geography
- Referrals
- Technical negotiations
Achievements & Successes

• Publishing on time
• Collaboration and good-will
• New way of working
• Uptake and data

1859 Total Unique Page Views so far…
Achievements & Successes

- Project icon
- Barriers and facilitators
“Individually, we are one drop. Together, we are an ocean” —

Ryunosuke Satoro
Thank you

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